

To begin the claim submission process, you must complete the Employee Statement and the consent form. Please have your doctor complete a physician's statement. These forms should be submitted within ten days of the onset of your disability or, if applying for Long Term Disability or a Life Waiver of Premium benefit, no later than eight weeks before the end of the waiting period. **Benefits may be denied if these forms are submitted later than the notice period in your group contract.**

NOTE: Canada Life takes the submission of fraudulent claims seriously and will verify the accuracy of the information given in support of your claim.

I certify that the information given on this claim form is true, correct, and complete to the best of my knowledge.

Your Employer's Name: _____

Your Plan Number: _____ Your Canada Life ID Number: _____

YOUR INFORMATION	
First Name: _____	Middle Initial: _____ Last Name: _____
Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Undisclosed <input type="checkbox"/> Other	
Date of Birth: _____	Social Insurance Number: _____
Home Address: _____	
City / Town: _____	Province / Territory: _____ Postal Code: _____
Is your mailing address the same as above? <input type="checkbox"/> Yes <input type="checkbox"/> No If no, please provide mailing address.	
Mailing Address: _____	
City / Town: _____	Province / Territory: _____ Postal Code: _____
Location where you work: _____	City / Town: _____ Province / Territory: _____
Home Phone: _____ <input type="checkbox"/> Confidential	Check the Confidential box if you authorize us to leave a message containing personal information about your claim at that number. Otherwise, we will only leave a personal message with callback information at that number.
Cell Phone: _____ <input type="checkbox"/> Confidential	
Work Phone: _____ Ext: _____ <input type="checkbox"/> Confidential	Enter your email address if you would like Canada Life to communicate with you by secure email about your disability claim.
Email Address: _____	

CLAIM INFORMATION
Your last day of work: _____ (mm/dd/yy) Your first day unable to work: _____ (mm/dd/yy)
During your absence, have you performed any other work? <input type="checkbox"/> No <input type="checkbox"/> Yes Describe: _____
Have you returned to work? <input type="checkbox"/> Yes When did you return to work? _____ (mm/dd/yy)
Have you returned to (select all that apply): <input type="checkbox"/> Regular duties and hours <input type="checkbox"/> Modified duties <input type="checkbox"/> Modified hours
<input type="checkbox"/> No When do you expect to return to work: _____ (mm/dd/yy) OR <input type="checkbox"/> Unknown OR <input type="checkbox"/> I'm not planning to return
What is the nature of the medical condition that is/was preventing you from working? _____ _____
Is your condition work related? <input type="checkbox"/> No <input type="checkbox"/> Yes

CLAIM INFORMATION (con't)

Is your condition the result of an accident? No Yes If yes, answer the following questions:

When did the accident occur? _____ (mm/dd/yy)

Provide details of the accident _____

Was the accident a motor vehicle accident? No Yes In what province did your accident occur? _____

Were you admitted to a hospital? No Yes Hospital Name: _____

Date admitted: _____ (mm/dd/yy) Date discharged: _____ (mm/dd/yy) **OR** Still hospitalized

Have you had surgery since being off work, or is surgery planned? No Yes

Date of surgery: _____ Type of surgery: _____

Is recovery from your surgery the only medical condition keeping you from working? No Yes Unknown

Please provide the following information of your health care provider related to this claim:

Primary Physician: _____ Specialty: _____

Address: _____ Phone Number: _____

Do you have other health care providers related to this claim? No Yes If yes, provide details.

Provider Name: _____ Specialty: _____

Address: _____ Phone Number: _____

Provider Name: _____ Specialty: _____

Address: _____ Phone Number: _____

INCOME DECLARATION AND REIMBURSEMENT AGREEMENT

I understand that:

- I am required to apply for disability benefits that I or another member of my family might become entitled to receive because of my disability, and that I may be asked by Canada Life to reapply or appeal decisions refusing my application(s) where considered appropriate.
- during the time it takes for my application for these other disability benefits to be accepted, or my entitlement to any other reportable income to be reviewed, Canada Life will continue paying me amounts equivalent to the disability benefit payments I am eligible to receive under the Group Plan, provided I continue to be eligible for these disability benefit payments under the Group Plan (the "Advance"). The terms "other disability benefits" and "other reportable income" refer to any of the types of disability benefits and other income mentioned under the Offset, All Source Maximum, Coordination of Benefits and Subrogation and Right of Recovery provisions under the Group Plan, as well as any other amounts, including damages for loss of income, that I may receive or become entitled to receive as a result of my disability.
- if I am entitled to receive disability benefits or any other reportable income, this may result in an overpayment ("Overpayment") that I will be required to pay back to Canada Life. I specifically give up my rights under any law that qualifies the Advance, the Overpayment, the other disability benefits, or any other reportable income, as property exempt from seizure.
- Canada Life may reduce my disability benefit payments by the amount of other disability benefits or other reportable income that I receive or become entitled to.

I agree to:

- notify Canada Life within 15 days of receipt of other disability benefit payments or any other reportable income.
- repay Canada Life within the time frame Canada Life advises me of after I am notified of the Overpayment amount or within a longer period if Canada agrees in writing. I understand that if the Overpayment is not repaid when due, Canada Life may take all necessary steps to recover the Overpayment, including withholding the payment of, or recovering the Overpayment from, any benefits payable under the Group Plan.

FINANCIAL INFORMATION

Have you applied for, or are you receiving any income either as a result of your disability or otherwise (please check no or yes)?

- Canada Pension Plan/Quebec Pension Plan or Worker's Compensation Board Benefits (or similar benefits). No Yes
- Any other income? Examples: automobile accident benefits, employer sponsored STD or sick leave benefits, Employment Insurance benefits, retirement or pension plan income. No Yes.

If you answered yes, attach a copy of the initial benefits statement for each type of other income.

- Self employment or other employment income. No Yes.

If you answered yes, attach a copy of your pay/salary details.

All of the income described above is referred to as "reportable income".

If you have any of the following coverage with Canada Life or London Life, please select all that apply:

- Individual Disability Insurance Plan# _____
- Individual Life Insurance Plan# _____
- Creditor/Loan Insurance Plan# _____
- Critical Illness Insurance Plan# _____
- Guaranteed Standard Issue

Note: If you have Guaranteed Standard Issue coverage with Canada Life this form will be used as notice of claim for that coverage as well.

DIRECT DEPOSIT



Provide your banking information or attach a void cheque where you want your disability benefits to be deposited to. If space is left blank, previously provided banking information for other benefits under this group plan (i.e. Healthcare or Dentalcare) will be used for any disability income benefits payable.

Name of bank/credit union: _____

Transit number: Institution number: Account number:



DECLARATION

- I declare the information I've entered is accurate. I understand and agree to the terms in the Income Declaration and Reimbursement Agreement section. I also acknowledge that I need to print, sign, and submit my Consent Form to Canada Life.

Signature: _____ Today's date: _____